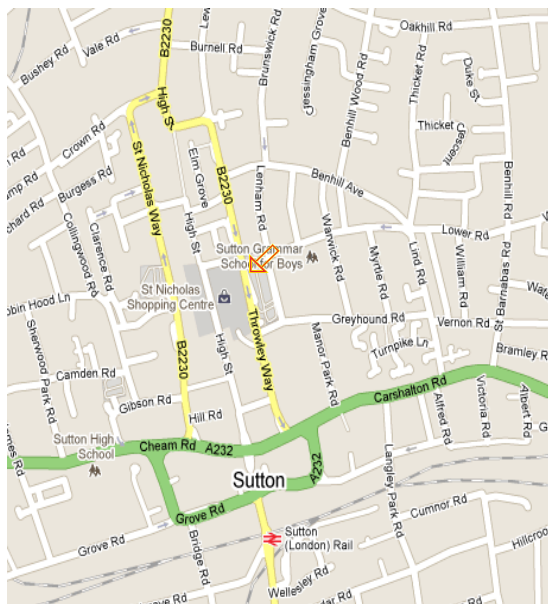


## How to find us

**Old Court House Surgery,**  
Throwley Way  
Sutton, Surrey, SM1 4AF



### Local Bus services

S1, S3, S4, 80, 151,  
164, 213, 280, 407, 413, 470, 613, 627

There is no parking available on site but there are several pay and display car parks nearby.

For more information visit:  
[www.ochsurgery.co.uk](http://www.ochsurgery.co.uk)

### Sutton Community ECG Service

**The ECG service is by booked  
appointment ONLY.**

Please call: **020 8643 5139** to book your appointment

Appointments are available:

- **Monday 8.10-11.30am and 3.00 – 6.30pm**
- **Wednesday 8.10-11.20am and 3.00 – 6.30pm**
- **Thursday AM: 8.10-11.40am and 2.00 – 4.30pm**

### ***Novacor / Event Monitors***

You will be contacted by one of the Cardiographers to arrange an appointment for this separately to your ECG test.

## Welcome

The Cardiology Service staff would like to take this opportunity to welcome you to the Sutton Community Cardiology Service. Your family GP/ Practice Nurse has referred you to us for help with your current condition.

We hope to make your visit as pleasant as possible. The aim of this leaflet is to provide you with the information we hope you will find useful.

## Cardiology Clinic

The Community Cardiology Service is provided at The Old Court House Surgery.

You will be seen by a trained electrocardiographer. You will be asked to undress to the waist and remove your shoes and socks for this examination. If able, you will also be asked to lie down on a couch.

Please note that electrodes will be applied to you. Refraining from spray-on deodorants and moisturisers will aid the electrodes adhesive and conductivity.

A local Cardiology Consultant and his team will review and report on the tests undertaken at the clinics. These results are then available to your GP and his/ her team electronically.

## Your appointment

The ECG service is **by appointment** and is available on Mondays, Wednesdays and Thursdays.

### On arrival please report to Reception.

Your electrocardiogram (ECG) investigation will usually take up to 20 minutes. Every effort is made to ensure that waiting times are kept to a minimum. However, occasionally there are unavoidable delays. We appreciate your patience and understanding in this respect.

Test results are usually available within a few days. Novacor results may take a few weeks to be interpreted. The referring clinician will advise you how and when to obtain your results. This will be clarified by the electrocardiographer when you have your test.

## Other investigations

Your GP/ Nurse may have requested a further test called a Novacor or 'event monitor'. In this instance **an appointment will be booked for you** at The Old Court House Surgery, Sutton.

## Other Treatment

*Occasionally a patient seen in the Clinic may need to be referred to a hospital Consultant for a second opinion. Your case will be discussed with the appropriate hospital Consultant, usually at St Helier Hospital, and copies of all your investigations will be made available to them.*

## Comments and Complaints

We thank you for taking the time to read this leaflet and we hope you have found this information useful.

We are always interested to hear the views of patients who have used this service. If you have any queries, comments or suggestions about your visit or treatment please feel free to discuss this with a member of the team.

We will be carrying out patient surveys on a regular basis so you may be asked to complete a short questionnaire on the service you have received.

We hope you will be happy with the service we provide but if you are unhappy please speak to a member of the team in the first instance. If you would prefer to put your complaint in writing, a copy of our complaints procedure can be requested from reception.