

Draft

PATIENT PARTICIPATION GROUP:

OPEN MEETING: 3 JUNE 2016

Those present:

Core Group: Audrey Alford, Anne Allan

Patient: Brenda Northover

(apologies received from David Williams, Paul Alford, Craig Marriott, Michael Cohen)

<i>Item</i>	<i>Action</i>
<p>1. Open meeting:</p> <p>AAlford and AA welcomed the new attendee Brenda Northover and provided her with a brief summary of some of the work to date undertaken by the OCH PPG in conjunction with the Practice.</p> <p>The PPG concerns itself with matters relating to the OCH Practice and patients experience within it. It does not deal with any medical matters or complaints. There is a good working relationship between the PPG Core Group and the Practice.</p> <p>BN explained that she had limited mobility, has a lot of pain and is currently awaiting a Blue Badge. She raised two issues:-</p> <ol style="list-style-type: none">1) access to parking at OCH for those patients without a Blue Badge with either short or long term medical conditions, chronic pain, awaiting a Blue Badge etc;2) difficulties trying to book an appointment by telephone at OCH between 8.00-9.00am. <p>There was some further discussion about the work of the PPG to date including the above issues, recruitment to the PPG, the Annual Survey and the Access Survey. However, the issue of parking at OCH for patients without a Blue Badge will be discussed further at the next Core Group meeting and raised with the Practice.</p> <p>AAlford and AA gave BN a 2016 Annual Survey to go through and feedback any comments to the Core group that she would like to make as she had not completed one.</p> <p>For now BN will be part of the Virtual Group and attend Open meetings but should a vacancy occur she would be interested in joining the Core Group.</p>	<p>BN to feedback any comments she would like to make regarding the Annual Survey 2016 to AAlford</p> <p>BN to be included on the Virtual Group email list and sent notes of meetings</p> <p>BN to be a 'reserve' for the Core Group should a space arise</p> <p>The issue of parking at OCH for non Blue Badge holders to be discussed at next Core group meeting.</p>

AA 16 June 2015