**Draft**

PATIENT PARTICIPATION GROUP:

OPEN MEETING: 26 MAY 2017

Those present:

Core Group: Audrey Alford, Paul Alford, David Williams, Anne Allan

Patients: Roy Gissop

(apologies received from Craig Marriott, Hannah Street, Brenda Northover, Daniele Calderon, Francis Infante)

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| ***Item*** | ***Action*** |
| 1. **Open meeting**:

A. Alford welcomed the new attendee Roy Gissop and provided him with a brief summary of some of the work to date undertaken by the OCH PPG in conjunction with the Practice The PPG concerns itself with matters relating to the OCH Practice and patients experience within it. It does not deal with any medical matters or complaints. There is a good working relationship between the PPG Core Group and the Practice.The Core Group used the agenda for their next meeting (following on from this Open meeting) as a basis for disseminating information and promoting discussion.Main points:-1. proposed Central Sutton Health Centre was incorrectly called the Central Sutton GP Hub on draft notes of Core Group meeting 24/3/17 and Liaison meeting with Partners 24/3/1 - please amend.
2. Central Sutton Health Centre – practice are not in favour of proposed merger and neither are the majority of patients who have returned comments;
3. there are plans to have 3 extended hours facilities (GP Hubs) – one in Sutton, one in Carshalton and one in Wallington. The Wrythe Green facility in Wallington is now in operation. It is not a walk-in service but needs to be pre-booked via your own GP surgery. Unlike usual surgeries it is open 6.00 to 8.00pm Monday to Friday, 8.00am to 8.00pm Saturday and Sunday. A condition of the appointment is patients agreeing that the GP or nurse seen can access their medical history from their own GP.
4. out of hours non-emergency medical needs are dealt with through 111;
5. a practice newsletter is published several times a year and has items written by the GPs and PPG. The next one will have articles updating some of the above issues.

R. Gissop reported that he was pleased with the practice’s system for booking appointments online. He wishes to remain part of the Virtual Group and will try to attend future Open meetings. | Roy to remain on the Virtual Group (VG) email list, be sent notes of meetings as well as any surveys/questionnaires |

AA 5 June 2017